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Attorney's Docket No.: A00774/70160

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Lundy M. LEWIS
Serial No.: 09/577,224
Filed: May 23, 2000
For: METHOD AND APPARATUS FOR REACTIVE AND DELIBERATIVE
SERVICE LEVEL MANAGEMENT (SLM)

Examiner: Unassigned
Art Unit: 2736

Commissioner for Patents
Washington, D.C. 20231

Sir/Madam:

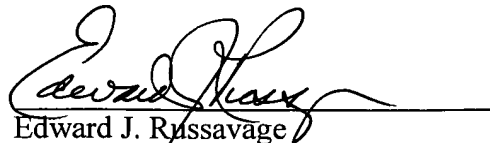
Transmitted herewith for filing is/are the following document(s):

- ☒ [X] Revocation and New General Power of Attorney
- ☒ [X] Certificate Under 37 CFR 3.73(b)
- ☒ [X] Return Post Card

If the enclosed papers are considered incomplete, the Mail Room and/or the Application Branch is respectfully requested to contact the undersigned collect at (617)720-3500, Boston, Massachusetts.

No check is enclosed. If a fee is determined to be necessary, the fee may be charged to Deposit Account No. 23/2825. A duplicate of this sheet is enclosed.

Respectfully submitted,



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Attorney Docket No. A00774/70160

Date: December 20, 2001

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REVOCATION AND NEW GENERAL POWER OF ATTORNEY

The undersigned, Aprisma Management Technologies, Inc., the owner of 100% interest in Application Serial No. 09/183,701, as evidenced by the assignment recorded at Reel #011590, Frame #0363, hereby revokes any and all former powers of attorney and appoints the following attorney(s) and/or agent(s):

Robert M. Abrahamsen	40,886	Jason M. Honeyman	31,624	Edward J. Russavage	43,069
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Carole Boelitz	P-48,958	Helen C. Lockhart	39,248	Joseph Teja, Jr.	45,157
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Lawrence M. Green	29,384	Elizabeth R. Plumer	36,637	Douglas R. Wolf	36,971
George L. Greenfield	17,756	Michael J. Pomianek	46,190		
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of Wolf, Greenfield & Sacks, P.C., 600 Atlantic Avenue, Boston, Massachusetts 02210, United States of America, as attorneys with full power of substitution and revocation to act on its behalf before the United States Patent and Trademark Office in connection with Application Serial No. 09/183,701 and any and all other patent applications filed on its behalf, either pending or issued, and to make or receive payments on its behalf.

Further pursuant to M.P.E.P. §402, Aprisma Management Technologies, Inc. hereby authorizes the public to inspect and copy this document while Application Serial No. 09/183,701 remains pending in the United States Patent and Trademark Office or should Application Serial No. 09/183,701 become abandoned.

REVOCATION AND NEW GENERAL POWER OF ATTORNEY

Please address all telephone calls to Edward J. Russavage, at telephone number (617) 720-3500, and forward all correspondence to:


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I hereby declare that all statements made herein of my own knowledge are true, and that all statements made on information and belief are believed to be true; and further, that these statements are made with the knowledge that willful false statements, and the like so made, are punishable by fine or imprisonment, or both, under Section 1001, Title 18 of the United States Code, and that such willful false statements may jeopardize the validity of the application or any patent issuing thereon.

Respectfully submitted,

APRISMA MANAGEMENT TECHNOLOGIES, INC.
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United States of America

Date: 10-9-01


Typed Name: Michael Skubisz
Title: President & CEO

CERTIFICATE UNDER 37 CFR 3.73(b)

Applicant: Lundy M. Lewis

Application No.: 09/577,224 Filed: May 23, 2000

Entitled: METHOD AND APPARATUS FOR REACTIVE AND DELIBERATIVE SERVICE
LEVEL MANAGEMENT (SLM)

Aprisma Management Technologies, Inc., a Corporation

(Name of Assignee)

(Type of Assignee, e.g., corporation, partnership, university,
government agency, etc.)

Certifies that it is the assignee of the entire right, title, in the patent application identified above by virtue of either:

A. ☐ An assignment from the inventor(s) of the patent application identified above. The assignment was recorded in the Patent and Trademark Office at Reel , Frame , or for which a copy thereof is attached

OR

B. ☒ A chain of title from the inventor(s), of the patent application identified above, to the current assignee as shown below:

1. From: Lundy M. Lewis To: Aprisma Management Technologies, Inc.

The document was recorded in the Patent and Trademark Office at

Reel 010988 Frame 0990, or for which a copy thereof is attached.

2. From: _____ To: _____

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[] Additional documents in the chain of title are listed on a supplemental sheet.

☐ Copies of assignments or other documents in the chain of title are attached.

The undersigned (whose title is supplied below) is empowered to sign this certificate on behalf of the assignee.

12/20/2001

Date

Edward J. Russavage
Signature

Edward J. Russavage
Typed or Printed Name

Agent
Title